

# STEP 1

## FILL

Fill your hot tub by placing the hose in your primary filter (the filter with the grate covering the pipe).

Wait until the water has heated up to at least 85°F before proceeding to step 2.

Drain and refill your hot tub water every 4 months (or as needed).

### MY HOT TUB HAS

### LITRES OF WATER

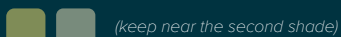


# STEP 2

## BALANCE WATER

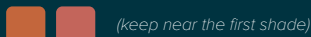
Test your water for pH and total alkalinity using the test strips provided. Adjust your water accordingly and retest.

*Alkalinity 100 - 120ppm*



*(keep near the second shade)*

*pH 7.2 - 7.5*



*(keep near the first shade)*

*\*Make sure all pumps are on high speed when adding chemicals. Continue running pumps for 20 minutes with cover open.*

**Add no more than 3 capfuls of pH Down or Alka Up in a 20 minute period**

- **Raise alkalinity if required using Jacuzzi® Alka Up**  
1 tablespoon of Alka Up per 1,000L will raise alkalinity approximately 10ppm

- **Lower alkalinity if required using Jacuzzi® pH Down**  
1 tablespoon of pH down per 1,000L will lower alkalinity approximately 10ppm

- **Lower pH if required using Jacuzzi® pH Down.**  
Add 1 capful of Jacuzzi® pH down, retest and repeat as necessary.

- **Raise pH if required using Jacuzzi® pH Up.**  
Add 1 capful of Jacuzzi® pH Up, retest and repeat as necessary. Jacuzzi® pH Up can be purchased from [www.hottubstore.ca](http://www.hottubstore.ca)

# STEP 3

## SHOCK & CHLORINE

Add 1 capful of Jacuzzi® Spa Shock and run all pumps on high speed for 20 minutes with the cover open.

Add 1 tablespoon of Jacuzzi® Chlorine Granules per 1,000L of water and run all pumps on high speed for 20 minutes with the cover open.

Attach a Zorbie® near the filter. Be sure to never squeeze your Zorbie®.

# STEP 4

## CONDITION WATER

Add 6 capfuls of Jacuzzi® Ultra Spa.

Add 60mL of Jacuzzi® Stain & Scale per 1,000L of water and run all pumps on high speed for 20 minutes with the cover open.

If applicable, assemble and add the Nature<sup>2</sup> Mineral® Cartridge (to the primary filter).

# STEP 5

## SPA SOLUTION®

Once the water is balanced and your hot tub is 85°F or hotter, pour the entire bottle of Spa Solution® around the hot tub and run all pumps on high speed for 20 minutes with the cover open.

For troubleshooting, support and service visit our help center online.  
[www.wellnessshop.ca/service](http://www.wellnessshop.ca/service)



WELLNESS SHOP

**Jacuzzi® TrueWater™**



## AFTER EACH USE

### TURN AIR VALVES OFF

- Add 1/2 cap of Jacuzzi® Spa Shock per person (per 20 minutes) and run pump 1 on high speed for 20 minutes with hot tub cover open. **Not Required for True™ Equipped Jacuzzi® Models.**
- It may be necessary to add chlorine after using the hot tub in order to maintain 3ppm (**1ppm with True™ Technology**). With frequent testing you can significantly decrease the amount of chlorine you use.

## WEEKLY

1. Thoroughly rinse the filters with a Filter Flosser® to remove debris.
2. Test and balance alkalinity and pH.
3. Add 30mL of Jacuzzi® Stain & Scale per 1,000L of water.
4. Test at least twice weekly to maintain chlorine at 3ppm (**1ppm with True™ Technology**).
5. Add 2 capfuls of Jacuzzi® Ultra Spa water conditioner.

## MONTHLY

- Clean the filters by soaking for 12 hours in Jacuzzi® Cartridge Cleaner or fully spray filters with Aqua Magic® Cleaner and let soak for 15 minutes. Thoroughly rinse filters with Filter Flosser®.
- Replace the Zorbie® when it begins to sink 1/2 way.
- Replace the Nature<sup>2</sup> Mineral® Cartridge every 4 months.
- If equipped replace ProClarity™ Depth Load filter every 4 months.

## PREVENTATIVE MAINTENANCE

- Inspect and replace filters every 6-12 months.
- **True™ Equipped Jacuzzi® models:** Have a Wellness Shop Technician replace the True™ Nano Air Cartridge every 6 months and the True™ Nano bubble generator every 2 years.
- **ClearRay™ UV-C Equipped Jacuzzi® models:** Have a Wellness Shop Technician replace your ClearRay™ UV-C bulb and clean the quartz tube annually. Inspect your ClearRay™ Protect automatic oxidizer every 2 years.

## CLOUDY WATER

- Test and balance your water.
- Rinse the filters before chlorinating and every day until water is clear.
- Turn on all pumps. Add 1-2 capfuls of Jacuzzi® Spa Shock and let run for 20 minutes with the cover open. Add 2 tablespoons of Jacuzzi® Chlorine Granules per 1,000L and run the pumps for 20 minutes with the cover open.
- Test the water for chlorine in 6-8 hours (or overnight) and repeat if chlorine reading is 1ppm or less.
- Maintain chlorine at 3-5ppm for 72 hours rinsing filters often. Clean filters using Jacuzzi® Cartridge Cleaner or Aqua Magic® Cleaner when water is clear.

## FOAMY WATER TIPS

- To help prevent foam, do not wash bathing suits in detergent. Rinse in warm water and hang to dry.

*Purchase genuine Jacuzzi® water care products and accessories at*  
[www.hottubstore.ca](http://www.hottubstore.ca)



**HOT TUB  
STORE**